CATALYST™
FENCE SOLUTIONS

CERTIFICATE OF WARRANTY



ALUMINUM FENCE

TRANSFERABLE LIMITED LIFETIME WARRANTY

BUILT BETTER FROM THE BEGINNING

Quality and innovations no other brand can match, made in America and built to last.

Exceptional Quality and Consistency — State-of-the-art manufacturing and relentless in-house testing ensures our materials and components exceed industry standards.

Innovation Inside — Numerous exclusive and patented technologies enable our fences to significantly outperform competitors, for beauty and performance that stands up to the elements.

Outperforms Wood in Every Way — Exceptional durability to look better and last longer than wood.

Worry-Free Warranty — Our fences are made to withstand weathering and covered by a Limited Lifetime Warranty[1]—but you'll probably never need it.

Performance Plus Warranty — Catalyst and Catalyst Aluminum fence products are covered by PerformancePlus for a period of two (2) to five (5) years following the date the installation has been completed depending on the Club Catalyst tier[2] the contractor is a part of. Under this warranty feature, Catalyst will repair or replace, at no charge at its sole option, any fence proven to be defective by Catalyst during the PerformancePlus warranty period. Catalyst's maximum liability under PerformancePlus will be equal to the reasonable cost to replace the defective fence product at its current value, including the reasonable costs of labor. Product fading is not covered by PerformancePlus.

[2]*For more information on Club Catalyst please visit catalystfence.com/for-pros/club-catalyst/*

Products you Can Be Proud to Offer — Choosing Catalyst Fencing Solutions is a reflection on your high standards for quality, service and responsibility.

Fewer Callbacks, Less Rework — Catalyst quality and consistency make your job easier by helping you get the job right the first time and make it last for a long time.

To register your product, visit **CatalystFence.com**.
In case of a warranty claim, call **888-549-7350**.

ALUMINUM FENCE

Transferable Limited Lifetime Warranty

Who is covered:

- The limited lifetime warranty covers single-family residential properties only. This limited warranty extends to the original purchaser and one (1) individual transferee as specified herein.
- A thirty (30) year limited warranty covers any other type of building or property including those owned by corporations, governmental agencies, partnerships, trusts, religious organizations, schools, condominiums, homeowner associations, cooperative housing arrangements and apartment buildings. The warranty period will be thirty (30) years following the original date of Product purchase.
- This limited warranty will not cover a change in color due to a buildup of accumulation of stains, dirt, mold, mildew or any other deficiency caused by lack of any maintenance by the owner.
- Distortion or warping due to exposure to heat sources, including but not limited to building or pavement heat build-up, outdoor grills, fire pits, space heaters, mirrors, or reflected sunlight from windows, doors, or other surfaces.

What is covered: Catalyst™ Fence Solutions warrants that its aluminum fencing products ("Product") will be free from defects in material and workmanship for the warranty period. This limited warranty is valid beginning on the date of Product purchase.

Catalyst Fence Solutions warrants the Product against peeling, flaking, rotting, chipping, cracking, blistering, splintering, corrosion and rusting; or abnormal discoloration/fading* under normal atmosphere and weather conditions.

[1]*After prolonged exposure to outdoor environments, all products will experience some gradual fading over time and is considered normal (up to a standard variation determined by Delta E color measurement, not to exceed Delta 5). Degrees of fading vary depending on geographical location, air pollution, exposure and other factors.*

What this warranty does not cover: This limited warranty does not cover damage resulting from: misuse, abuse, improper storage or handling, improper installation, other aluminum products and accessories that are not manufactured by Catalyst Fence Solutions, or manufactured for specific use in aluminum fence applications; damage caused by events beyond human control including but not limited to damage caused by animals or natural events; impact of foreign objects, fire, earthquake, flood, lightning, hail, hurricane, tornado or other casualty or act of God; movements, distortion, collapse or settling of ground or structure on which the fence is installed. This limited warranty does not cover costs of removal or disposal of product, or reinstallation of replacement product.

What Catalyst Fence Solutions does to remedy the problem: Should your Catalyst Fence Solutions product prove defective under warranty, visit the website or call the phone number listed below. Catalyst Fence Solutions requires written notice or phone call within thirty (30) days of discovering the defect and you must show original proof of purchase receipt. You will be required to provide to Catalyst Fence Solutions pictures and/or samples of the defective Product. If it is determined by Catalyst Fence Solutions, in its sole discretion, the Product has a manufacturer defect, Catalyst Fence Solutions will replace with new or equivalent products; labor is not included in warranty. If the Product is discontinued, Catalyst Fence Solutions will replace the Product with a product in comparable quality or price range.

Catalyst Fence Solutions reserves the right to discontinue or modify any of its products, including the color of its products without notice to the purchaser. Catalyst Fence Solutions does not warrant that any replacement material will match or be identical to the original Product as replacement products may vary in color or gloss in comparison to the original Product as a result of normal weathering.

Transferee coverage: Limited lifetime warranty coverage will be extended to one (1) transferee with the following limitations: the one (1) transfer shall only be from residential homeowner (original Product purchaser) to a second homeowner. After a transfer, the warranty is valid thirty (30) years from the date of the original purchase.

The thirty (30) year limited warranty for commercial installations cannot be transferred.

Catalyst aluminum fence products are covered by PerformancePlus through Club Catalyst. For a period between two (2) to five (5) years following the date of installation and dependent on the installer's Club Catalyst tier, Catalyst will repair or replace, at no charge at its sole option, any fence proven to be defective by Catalyst during the PerformancePlus period. Catalyst's maximum liability under PerformancePlus will be equal to the reasonable cost to replace the defective fence product at its current value, including the reasonable costs of labor. Product fading is not covered by PerformancePlus.

Registration: To activate this warranty, fill out the product registration form on the website listed below, or mail a completed registration card to Catalyst Fence Solutions. Registration of Product must be within thirty (30) days from date of Product purchase for warranty to be valid.

Except as expressly set forth in this warranty, CATALYST FENCE SOLUTIONS HEREBY EXPRESSLY DISCLAIMS ANY REPRESENTATION, WARRANTY, PROMISE, GUARANTEE OR OTHER ASSURANCE OF ANY KIND, EXPRESS OR IMPLIED, ORAL OR WRITTEN, STATUTORY OR OTHERWISE, RELATING TO THE PRODUCT. STATE LAW WILL DETERMINE THE PERIOD OF TIME FOLLOWING THE SALE THAT YOU MAY SEEK A REMEDY UNDER THE IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

NO DISTRIBUTOR, DEALER OR OTHER PERSON IS AUTHORIZED BY CATALYST FENCE SOLUTIONS TO CHANGE THIS WARRANTY OR TO MAKE ANY ADDITIONAL REPRESENTATION, WARRANTY, PROMISE, GUARANTEE OR OTHER ASSURANCE ON BEHALF OF CATALYST FENCE SOLUTIONS RELATING TO THE PRODUCT. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY STATE TO STATE.

LIMITATION OF LIABILITY: THE REMEDIES DESCRIBED ABOVE ARE YOUR SOLE AND EXCLUSIVE REMEDIES AND CATALYST FENCE SOLUTIONS'S ENTIRE LIABILITY FOR ANY BREACH OF THIS LIMITED WARRANTY. CATALYST FENCE SOLUTIONS'S LIABILITY SHALL UNDER NO CIRCUMSTANCES EXCEED THE ACTUAL AMOUNT PAID BY YOU FOR THE DEFECTIVE PRODUCT, NOR SHALL CATALYST FENCE SOLUTIONS BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, SPECIAL OR PUNITIVE DAMAGES OR LOSSES, WHETHER DIRECT OR INDIRECT. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. THIS WARRANTY IS VALID ONLY IN THE UNITED STATES AND CANADA.

This warranty is effective for products purchased after January 1, 2024.

This warranty can also be found online at **CatalystFence.com.**

To register your product, visit **CatalystFence.com.**

In case of a warranty claim, call **888-549-7350.**

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